SKYNET WORLDWIDE EXPRESS COOKIE NOTICE

This is the cookie notice (hereafter "Cookie Notice") of SkyNet operating groups, subsidiaries and divisions, (hereafter "SkyNet").We have created this Cookie Notice to explain what cookies are, how we use cookies and how you can manage them. When using cookies, we often collect personal data. To learn more about the personal data we collect with cookies and how we use the personal data, please consult our Privacy Notice. In our Privacy Notice, we also explain how and why we collect and use your personal data and which rights you can exercise in relation to the processing of your personal data.

Last updated: February 2023

Contact Information:
Attn: Legal Department
E: michelef@skynet.co.za

1.   ABOUT COOKIES

1.1   A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.

1.2   Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

1.3   Cookies may not contain any information that personally identifies a user, but personal data that we store about you may be linked to the information stored in and obtained from cookies.

2.   COOKIES THAT WE USE

We use functional, analytical and tracking cookies:

a) Functional Cookies. We use 'functional cookies' for the purpose of carrying out or facilitating the transmission of communication via the Internet. Furthermore, we use these cookies when they are strictly necessary in order to provide our services to you, for example, to use a shopping cart or to log in to secure areas of our Websites. Disabling these cookies may affect the performance of our Websites or may make some of the features and services unavailable.

b) Analytical Cookies. We use 'analytical cookies' in order to learn and understand how our visitors engage with our Websites. These cookies allow us to improve and optimize our Websites, for example by ensuring that our visitors can easily find the information they are looking for. In order to analyse how our Websites are used, we count the number of visitors, the number of visits, the number of pages you use or the location from which you visit our Websites. We only use your location if you allow us to do so. Analytical cookies also help us measure the performance of our advertising campaigns. This allows us to improve the campaigns and optimize our Websites' content for those who engage with our advertising.

c) Tracking Cookies. We use 'tracking cookies' as a way to compile records of the browsing history of our visitors. These cookies are, for example, used when we place advertisements on other websites

and in other apps. We may also use these cookies to track which of our advertisements you have already seen, so that you will not always see the same banners or content on your social media, such as Facebook, LinkedIn or Instagram.

3.   COOKIES USED BY OUR SERVICE PROVIDERS

3.1   We use cookies for the following purposes:

   a)   Help us and third parties obtain information about your visits to our Websites

   b)   Facilitate your shipments

   c)   Deliver advertising, communications and content from us and third parties on our Websites and those of third parties, as specific as possible to your interests

   d)   Remember your language and other preferences

   e)   Provide safe and secure services for online transactions

   f)   Measure how many people use our Websites and how they use them to keep our Websites running efficiently and improve our Website

   g)   Analyze and solve technical or organizational issues related to our Websites (troubleshooting)

   h)   Allow you to share content of our Websites through your social media accounts, such as Facebook, LinkedIn or Instagram

   i)   Help you obtain information you are looking for.

4. MANAGING COOKIES

4.1   Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser, and from version to version. You can however obtain up-to-date information about blocking and deleting cookies via these links:

   (a)   https://support.google.com/chrome/answer/95647 (Chrome);

   (b)   https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop (Firefox);

   (c)   https://help.opera.com/en/latest/security-and-privacy/ (Opera);

   (d)   https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies (Internet Explorer);

   (e)   https://support.apple.com/en-gb/guide/safari/manage-cookies-and-website-data-sfri11471/mac (Safari); and

   (f)   https://support.microsoft.com/en-gb/help/4468242/microsoft-edge-browsing-data-and-privacy (Edge).

4.2   Blocking all cookies will have a negative impact upon the usability of many websites.

4.3   If you block cookies, you will not be able to use all the features on our website.

5. QUESTIONS OR COMPLAINTS

Questions or complaints regarding the use of cookies can be directed to FedEx by using the contact information provided at the top of this Cookie Notice.

Printed versions of this document is for reference purposes only. Please go to skynetworldwide.com for the most recent version.