

SkyNet policy on Coronavirus.

SkyNet is taking all sensible measures to mitigate the impact of the Coronavirus on all staff and customers.

We have issued guidelines and procedures to all staff advising them of the precautions and actions to take in the event of any staff member having any risk of infection.

We will monitor the situation and follow advice from government organisations.

Contingency plans in case the virus spreads significantly.

If we experience serious absence from work as a result of the virus spreading, SkyNet will focus resources on maintaining the service levels for all customers.

Development projects and non-urgent activities will be put on hold.

SkyNet has 8 branches across the UK in addition to our London hub operation. This will enable us to switch some activities between sites should specific locations become severely impacted.

We have no critical spares for our processing equipment or vehicles that are reliant on supply from currently affected overseas countries.

Impact on Service Levels.

Air linehaul capacity into some affected countries has been significantly reduced and SkyNet is utilising all available options to ensure there is no impact on service levels. We will advise our customers immediately if there is any risk to normal levels of service.

Communication in case of suspected infection of any SkyNet staff.

Currently we have no reported cases of the virus at any of our locations.

If any member of our staff is suspected of infection, we will communicate to all relevant parties that may have been in contact with this person.

We request that you advise SkyNet if any of your staff are suspected of infection.

We will continue to update our customers when there are any significant developments or changes to the current situation.

If you have any questions or need to advise us of anything related to the Coronavirus please contact our Head Office HR Department on [0208 538 1900](tel:02085381900) or email ecommerceteam@skynetworldwide.com