

SkyNet Worldwide Express

Website Launch Frequently Asked Questions

1. What is the purpose of the soft launch?

Answer: The soft launch is the internal testing phase where we gather user feedback and make final adjustments.

2. Why can I not access all the features?

Answer: Some features might be restricted to ensure a smooth experience and will be available at the hard launch.

3. Is my personal information protected during the soft launch?

Answer: Absolutely, we follow strict security protocols to protect your personal information.

4. How can I provide feedback during the soft launch?

Answer: You can submit feedback on email to webmaster@skynet.co.za or through the feedback form, see links below.

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5. Will there be regular updates during the soft launch?

Answer: Yes, we will continuously update and improve the site based on user feedback and internal testing.

6. Which browsers are supported during the soft launch?

Answer: The website is optimised for the latest versions of popular browsers, including Google, Google Chrome, FireFox and Microsoft Edge. Please ensure you are using the latest web browser version.

7. What happens if I encounter a bug or error?

Answer: Please report any bugs or errors to webmaster@skynet.co.za, and our team will address it promptly.

8. When will the hard launch take place?

Answer: Keep an eye on your mailbox for updates on when the hard launch will take place.

9. How will I know when the new features are available?

Answer: Stay up to date with the latest updates and changes by registering on the Communication Preference page relevant to your country.

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10. What can I expect during the launch phase?

Answer: During the launch phase, we will progressively roll out new features, gather feedback, and make improvements to enhance the user experience.