

SkyNet Holdings Newsletter

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BIG mouth

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#GoodtoGREAT

SKYNET
WORLDWIDE EXPRESS
The Partnership that delivers



Team SkyNet



Message from our CEO



As we step into a new financial year, I am reminded of the strength, resilience, and determination that define this organisation. SkyNet continues to grow, not just in scale, but in capability, innovation, and impact. Across our network, I see individuals and teams showing up with purpose, delivering consistently, and pushing the boundaries of what is possible.

What sets SkyNet apart is not only what we do, but how we do it. There is a shared commitment to excellence that runs through every branch, every region, and every role. Whether in operations, sales, technology, or customer service, I continue to see people who take responsibility, lead with integrity, and act with intention.

This year, we begin with momentum. We have celebrated the graduation of our Mavericks. This group of individuals stepped forward, grew as leaders, and helped shape the culture of this business. To them I say, "Thank you and a job well done!" On that note, we are welcoming our new Mavericks who have just started their journey. I look forward to seeing how you will influence the future of SkyNet through your drive, ideas, and fresh perspective.



Our focus on innovation remains central. With the successful implementation of the Import Tool, the evolution of SkyNet Returns, and the continued expansion of our international capabilities, we are proving that logistics can be both efficient and human-centred. These are not just system upgrades or product launches, they are solutions that help our customers grow and our teams succeed.

As we move forward, I also want to welcome the new leaders who have recently joined us. You are stepping into a business built on trust, performance, and collaboration, and I am confident we will achieve great things together.

Let us approach this year with clarity, discipline, and unity. Let us keep building on what we know works, while remaining open to new ways of thinking. The opportunity ahead of us is significant, and I have no doubt that we are ready to meet it.

We are not simply navigating the future, we are shaping it, together.

POWER OF ONE¹E

ONE.COMPANY ONE.GOAL ONE VISION ONE.TEAM ONE.CULTURE

Thoughts from our MD's



Managing Director, SkyNet South Africa **Zeyn Agjee**

As I reflect on my first few months at SkyNet, I am filled with immense pride and gratitude at the start of our journey together. Stepping into this role has been both rewarding and inspiring, and I would like to take a moment to share some thoughts with you, as we look ahead to the future.

One of the most rewarding aspects of these first months has been witnessing the dedication, resilience, and teamwork that truly define the SkyNet culture. From the outset, it was clear that we have an incredible foundation, built by hardworking individuals, who are passionate about delivering excellence to our Customers. Your commitment has reaffirmed my belief that, together, we can achieve great things.

Leadership is a continuous journey of learning, and my time at SkyNet has already taught me invaluable lessons about agility, collaboration, and the power of a unified vision. Our environment is dynamic, and while we celebrate our successes, it is equally important to embrace opportunities for improvement.

One area I am particularly focused on is driving greater operational efficiency by addressing system integration challenges and empowering our people to work smarter, not harder. Tackling these challenges head-on, will lay the groundwork for sustainable growth.

I am passionate about fostering a culture of empowerment, collaboration, and accountability. Teams are already stepping up, taking ownership, and working together to solve challenges and drive improvements. This spirit of empowerment will remain a cornerstone of our journey forward.

Innovation and continuous improvement are also close to my heart. We are exploring exciting initiatives to modernize our processes, enhance our technology platforms, and introduce new service offerings that will position SkyNet as a leader in last-mile logistics not only in South Africa but across the African continent. Our vision for expansion is bold, and it will require every one of us to think creatively, act decisively, and work with unwavering determination.

At the heart of our strategy is a relentless focus on Customer satisfaction. We must continue to put our Customers first, anticipating their needs, exceeding their expectations, and delivering exceptional service every day. This commitment will be a key differentiator as we grow our footprint.

To those of you aspiring to take on greater leadership roles, my advice is simple: remain curious, stay hungry for growth, and lead by example. True leadership is not about titles; it is about making those around you better, challenging yourself, and always acting with integrity and purpose.

As we move into the new financial year, I am excited about the path ahead. We have an opportunity to transform SkyNet into a benchmark for excellence in our industry, a company where people are proud to work, Customers are delighted to partner, and innovation drives us forward.

Thank you for the warm welcome, the hard work, and the trust you have placed in me. Together, we will achieve milestones that will define SkyNet's next chapter.

Let us continue to aim higher, work smarter, and grow stronger as One SkyNet!

Thoughts from our MD's



Managing Director, Asia and Australia **Chaminda Gunasekera**

I am pleased to provide an update on our progress in Asia. Over the past several months, we have diligently worked to increase our shipment volumes from China and Hong Kong to niche markets, achieving significant success. I am proud to announce that we have surpassed the milestone of handling over half a million parcels per month for the past two to three months.

This achievement is a testament to the dedication and hard work of the entire SkyNet Hong Kong team, who have tirelessly worked to meet our goals for this financial year. My heartfelt gratitude goes out to everyone who has faced numerous challenges to achieve these results.

Our financial year commenced on a stable note, with promising results in volume growth. Looking ahead, I am confident that we can reach our ambitious target of one million parcels per month before the upcoming peak season. Our most significant opportunity lies in the African continent, where we are recognized in China as a leading cross-border e-commerce company.

Leveraging the credibility we have established by serving Chinese marketplaces, we plan to expand our offerings to Africa, converting these into express products to enhance profitability.

Our focus on Africa has already yielded substantial opportunities. Success in countries such as Mauritius

and Madagascar has opened new avenues for product development in these regions. In many of these countries, our relentless efforts and volume growth have positioned us as the number one service provider. This platform enables us to develop express products in addition to our cross-border e-commerce offerings.

In the coming quarters, our strategy will centre on developing Africa as a whole and establishing ourselves as the leading service provider on the continent. To achieve this, we will collaborate with our partners in each country, enhancing our service offerings by focusing on superior products and performance to meet our clients' needs.

Technology will play a crucial role in this journey, ensuring our products perform optimally. In today's market, providing visibility for moving parcels is as important as the movement itself. Therefore, the technology we deploy in Africa will be vital for our growth.

I am excited about the progress we have made in the past six to eight months in developing our cross-border business. I firmly believe we are on the path to becoming one of the world's strongest cross-border e-commerce companies. While we have numerous opportunities to explore, we must remain focused on selecting those that align with our strengths



Getting our brand out there



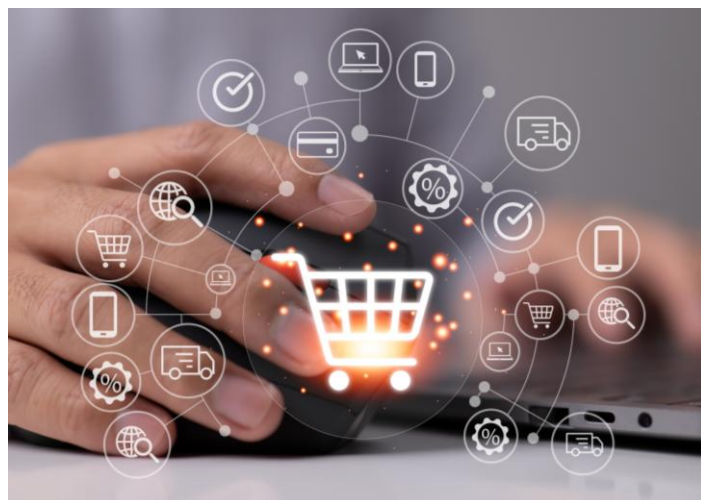
SkyNet Featured in *Business Day*: Sharing Our Insights on the evolving courier and logistics landscape across Africa *Samukelisiwe Duma, South Africa*

SkyNet Worldwide Express was recently featured in *Business Day* following an in-depth conversation where we shared our insights on the evolving courier and logistics landscape across Africa.

As part of their special focus on courier services, we provided perspective on the role South Africa plays as a strategic logistics gateway for the continent and how SkyNet is helping to shape that narrative. From the rise of e-Commerce to the need for seamless cross-border trade, our contributions helped inform a broader discussion about where the industry is headed and how businesses can stay ahead.

This stands as a testament to SkyNet's continued drive to innovate, connect markets, and simplify logistics across the continent. It shines a light on the real progress we're making, not just talking about the future of African logistics, but actively building it. We're proud to have played a key role in shaping this important industry conversation.

Unlocking Africa with Seamless Global Logistics



Elevating Our Global Presence in the World's Fastest-Growing Market *Rosa Man, Hong Kong*

When it comes to expanding SkyNet's global reach, Hong Kong is not just a hub, it's a launchpad! Positioned at the crossroads of international trade, SkyNet Hong Kong is amplifying our brand on the world stage by delivering smart, scalable logistics, and courier solutions right at the heart of the eCommerce boom.

With global eCommerce giants like **TEMU** and **SHEIN** rapidly scaling operations, SkyNet HK has placed itself at the centre of the action. From facilitating cross-border trade to providing localized fulfilment and customs support, our Hong Kong hub has become a key touchpoint for both shippers and marketplaces looking to connect with Chinese manufacturers and consumers.

By partnering with local heroes and building trust with major players, we are helping reinforce the value of our brand across continents. With a footprint now reaching into **Africa, the Subcontinent, CIS, ANZ, UK, EU, and the Americas**. Our name is becoming synonymous with smart, scalable, and dependable logistics and courier solutions.

As we continue to grow, every successful delivery, every streamlined customs clearance, and every strategic collaboration contributes to SkyNet's global reputation as a future-ready logistics and courier partner.

Getting our brand out there

SkyNet OnDemand Meets the Future at KasiD's Youth-Powered Event

Matthew Shale, South Africa

SkyNet OnDemand was recently honoured to take part in the annual event hosted by strategic partner KasiD, led by CEO Freddy Mahhumane.

The event brought together over 200 young professionals with aspirations in the fast-growing OnDemand industry. In collaboration with First National Bank (FNB), this inspiring gathering served as a platform to connect, educate, and empower the next generation of entrepreneurs and innovators in the OnDemand space.

SkyNet OnDemand, a leader in last-mile delivery and logistics, shared valuable insights into the evolving industry and the opportunities it holds for young professionals. This collaboration highlights the strong and purposeful partnership between KasiD and SkyNet OnDemand two organizations dedicated to youth development and technological innovation in South Africa.

The involvement of FNB further enriched discussions on digital transformation, financial inclusion, and strategic growth. SkyNet OnDemand remains committed to supporting initiatives that foster young talent and promote inclusivity. Events like these play a critical role in equipping future leaders with the tools, knowledge, and networks needed to thrive in a digitally driven world.



Getting Ready to Go Live: Sea Point Spar2U Launch in Motion

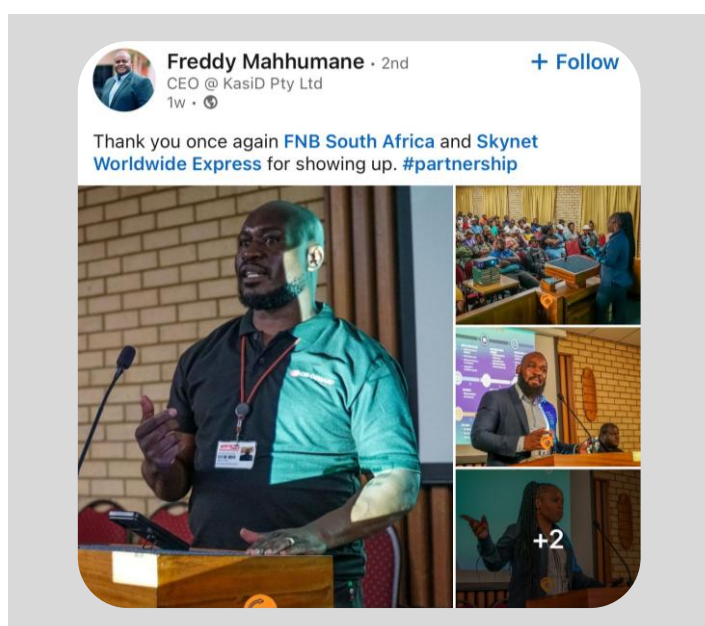
Matthew Shale, South Africa

Exciting developments are underway as the SkyNet OnDemand team prepares for the official go-live of Spar2U at Sea Point Spar in the Western Cape. In the lead-up to the launch, the team has been actively engaged on-site to ensure a smooth rollout of operations.

Key preparations included driver training, vehicle deployment, and a comprehensive meeting with store management to align on expectations, service standards, and operational readiness. Driver training focused on route familiarisation, Customer engagement, and handling processes to ensure seamless deliveries from day one. The dedicated vehicles were also inspected, branded, and assigned to specific delivery zones to optimise speed and efficiency.

Collaboration with the store team played a crucial role, as open discussions helped clarify roles, streamline order flow, and build strong communication channels between SkyNet and Spar staff. These sessions are not just operational they're about fostering teamwork and aligning around a shared goal: delivering excellence to Spar2U Customers in Sea Point.

As we count down to the launch, excitement is building. Sea Point is one of many locations embracing the future of retail, and SkyNet OnDemand is proud to be at the heart of making that vision a reality.



Getting our brand out there



SkyNet Partners with YEET to Protect and Elevate Its Brand Across Borders **Samukelisiwe Duma, South Africa**

SkyNet South Africa is excited to announce a new strategic partnership with **YEET**, a bold, values-driven marketing agency that specialises in creating disruptive, high-impact brand solutions across digital and traditional channels.

YEET is more than just a creative agency. They're a collective of strategists, designers, and data-driven thinkers who believe in rewriting the rules to help brands grow with purpose. With a strong foundation built on values like Responsibility, Identity, Future-Focus, and Connectedness, YEET's mission aligns seamlessly with SkyNet's own commitment to innovation, customer experience, and sustainable progress.

As we continue to expand our national and global footprint, protecting and unifying our brand identity has become a top priority. Consistency across borders, clear messaging, and strong visual presence are essential in maintaining trust with Customers, partners, and the communities we serve.

YEET brings proven expertise in brand strategy, creative content production, paid media, and data-led marketing advisory. They will be working closely with SkyNet teams to develop market-specific campaigns, enhance our digital reach, and ensure our brand remains protected, relevant, and respected across all platforms and geographies.

This partnership is more than a tactical marketing move; it is a strategic investment in the future of the SkyNet brand. It reflects our ambition to lead not only through logistics and courier excellence but through clear, compelling communication and storytelling.



Small Habits, Big Impact Towards Net Zero

Every day brings an opportunity to do things a little differently, and a little greener! As we continue our journey toward a more sustainable future at SkyNet, we're encouraging small, thoughtful habits that can make a real difference over time.

As part of our Net Zero commitment, we're inviting each of you to make simple, everyday choices that help create a greener, cleaner workplace.

Simple Ways You Can Help, Every Day:

1. Switch Off Unused Lights and Equipment

Turn off lights, fans, or air conditioners when leaving a room or area.

2. Unplug Chargers and Devices

Even when not in use, plugged-in devices draw energy. Unplug at the wall when not charging.

3. Limit Printing

Print only when necessary. If it can be emailed or read on-screen, skip the paper.

4. Reuse Office Supplies

Give folders, packaging materials, and scrap paper a second life.

5. Bring Reusable Bottles or Cups

Swap out disposables for a bottle or cup from home.

6. Keep Aircon Use Sensible

Avoid extreme settings and turn off units in unoccupied areas.

7. Tidy with the Environment in Mind

Reuse boxes, reduce plastic waste, and use cleaning products sparingly.

8. Be Energy-Aware in the Kitchen

Boil the water you need, unplug the kettle after use, and always close the fridge properly.

9. Share and Swap Instead of Buying New

Need something? Ask around, someone might already have it.

10. Talk About It

Encourage each other. A green workplace culture starts with everyday conversations.

At SkyNet Worldwide Express, we deliver more than just packages. We deliver smarter solutions and that includes how we care for the environment.



Think you've got what it takes to be a #SkyNetGreenfluencer?

Kirsty de Pontes, United Kingdom

The SkyNet Greenfluencer initiative is a new internal sustainability campaign designed to spark eco-conscious leadership and action across all SkyNet branches.

As part of our broader NetZero commitment, we're calling on all staff who are passionate about the environment to step up as Green Champions, individuals who will take the lead in promoting sustainable practices at a local level.

These #SkyNetGreenfluencers will inspire their colleagues to recycle with purpose, reduce energy waste, limit plastic use, and generate creative ideas to help SkyNet become a more environmentally responsible business.

To celebrate the launch, every staff member received a green apple with a QR code attached, offering them a fun and symbolic way to take their first step toward becoming a #SkyNetGreenfluencer.

Recognition perks include; green-themed perks, bragging rights to a cool title, training opportunities, and up to two additional paid "Green Days" annually for leading, or exceeding, sustainability efforts.

[CLICK HERE to sprout your application!](#)

Submissions for this round close: COB 18/05/2025
Announcements: Week commencing 19/05/2025
NB: For SkyNet United Kingdom only

Together, we're turning green from just a colour into a movement at SkyNet!

Putting on a new jacket



Dressed for Success: Our Boardrooms Just Levelled Up

Samukelisiwe Duma, South Africa

At SkyNet, transformation isn't just about how we move parcels, it's also about how we move ideas. That's why we've given two of our key meeting spaces a modern refresh, reflecting the energy, professionalism, and ambition that drive our business.

Both the Nelson Mandela Boardroom and the Times Square Boardroom have undergone a complete makeover, transforming into sleek, contemporary spaces designed to spark connection, creativity, and confident decision-making.

With updated interiors, smart tech integrations, and a refined finish, these rooms are now better equipped to host powerful conversations from strategic planning to partner meetings.

The Nelson Mandela Boardroom now carries not just the name of an icon, but an atmosphere that inspires leadership, vision, and collaboration. Meanwhile, the Times Square Boardroom brings a bold, modern edge space where big ideas meet fast-paced execution and truly timeless.

Because at SkyNet, when we put on a new jacket, we do it with purpose, presence, and pride.

We've Moved! 2 SkyNet Branches, 2 New Locations

We're excited to share that two of our SkyNet branches have officially relocated to brand-new premises!

These moves represent an important step forward in improving our operations, boosting efficiency, and ensuring we continue to deliver the reliable service you expect from us.

Take a look at our updated branch addresses below:



Pietermaritzburg

New Address:

**Unit J1, Willowood Park,
21 Du Toit Viljoen Rd,
Willowton,
Pietermaritzburg,
3201**

Port Shepstone

New Address:

**2 Industrial Road
Marburg
Port Shepstone**

Putting on a new jacket



Birmingham Branch Rebranded as SkyNet Worldwide Express: A New Chapter Begins *Kirsty de Pontes, United Kingdom*

As part of SkyNet Worldwide Express's continued journey to unify and strengthen our global brand, we are delighted to announce that our Birmingham branch has officially completed its rebrand from **Deltec International** to **SkyNet Worldwide Express**.

This exciting milestone is part of the final phase of our brand unification strategy. Effective immediately, Deltec International is no longer trading, and all services previously provided under the Deltec name will now be fully delivered under the SkyNet Worldwide Express banner.

To mark this transition, the Birmingham site has undergone a fresh transformation, complete with brand-new SkyNet signage, visually affirming our commitment to consistency, quality, and innovation across our network.

Unified, Stronger, and Ready for the Future

The incorporation of Deltec into SkyNet represents more than just a name change. It's a powerful step forward in delivering a seamless, unified customer experience and reinforcing our presence as a leader in international logistics and express delivery.

Same people.
Same dedication.
One stronger brand!

A Brand-New Home for Our Rustenburg Branch

Samukelisiwe Duma, South Africa

We're proud to announce that our Rustenburg branch has officially moved into a brand-new location and the signage is already up! This exciting move gives us a refreshed space to better serve our Customers while continuing to deliver the same dependable service you know and trust.

With improved facilities, more space, and the same committed team, we're ready to support your courier needs more efficiently than ever. Whether you're visiting us or arranging a delivery, we look forward to welcoming you at our new home in Rustenburg. Keep an eye out for our bold red signage, it's already shining bright!

Rustenburg **New address:**

13 Tiger Fish
Unit 10
Rustenburg

Branch Manager: Lethabo Kekana

Email: lethabok@SkyNet.co.za

Contact: 083 451 8272



Our Brand Ambassadors On The Move



Riding Beyond Limits

Samukelisiwe Duma, South Africa

SkyNet South Africa's very own brand ambassador, Karlise Scheepers, along with her partner Johann Trotzky, achieved an incredible 2nd place finish in the Mixed Category on the Grande Finale Stage of the 2025 Absa Cape Epic.

This prestigious mountain bike race is known globally for its toughness, with riders facing some of the most challenging conditions in the sport. The Absa Cape Epic spans eight days, covering more than 600 kilometres and climbing over 16,500 meters through the rugged landscapes of South Africa's Western Cape. It is widely regarded as the "Untamed African MTB Race" for good reason.

Finishing 2nd on the final stage is a remarkable achievement that speaks volumes about Karlise and Johann's endurance, focus, and teamwork. Their success is not only a personal triumph but a moment of pride for the entire SkyNet network.

Their performance captures the very spirit of SkyNet; determination, strength, and rising to the challenge. We celebrate their efforts and are proud to have such talent representing our network, both in and out of the saddle.



Our Brand Ambassadors On The Move

Kevin Lerena Defends His Title with a Statement Win!

Samukelisiwe Duma, South Africa

SkyNet Brand Ambassador Kevin Lerena delivered a powerful performance on May 1st at SunBet Arena in Pretoria, successfully defending his WBC Bridgerweight title. Lerena secured a third-round technical knockout victory over Serhiy Radchenko, finishing the fight just 16 seconds into the round.

This win marks a strong comeback after his March 2024 bout against Justis Huni and reaffirms his position at the top of his division. Kevin's grit, focus, and resilience mirror the values we admire and strive for at SkyNet.

We're proud to stand behind a champion who not only excels in the ring but represents our brand with integrity and strength.

Congratulations, Kevin!



Introducing Paul Kamanga: Champion in and out of the Ring

Samukelisiwe Duma, South Africa

We're proud to welcome Paul Kamanga as a SkyNet Brand Ambassador a true example of discipline, determination, and purpose. At 31 years old, Paul has already made his mark as a professional boxer and seasoned trainer.

With an impressive record of 26 fights, 23 wins, and only 3 losses, he's a former four-time WBA Pan African Champion and a former WBC International Champion.

Beyond his success in the ring, Paul has been training others for over 16 years, helping people of all fitness levels unlock their potential. As a self-employed professional, he leads by example, balancing the grit of a fighter with the patience of a coach.

Paul is also recognised as a Lead SA Hero, showing that his commitment to making a difference extends far beyond sport.

His journey continues to inspire, and we're excited to have him represent SkyNet both inside and outside the ring.

Welcome to the team, Paul!



Your Digital Gateway to Faster Imports

Maxeen Naidoo, South Africa

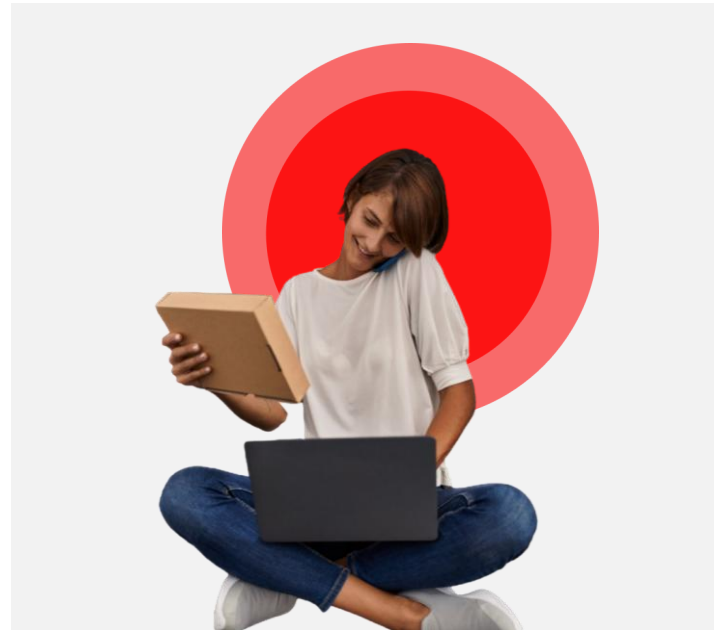
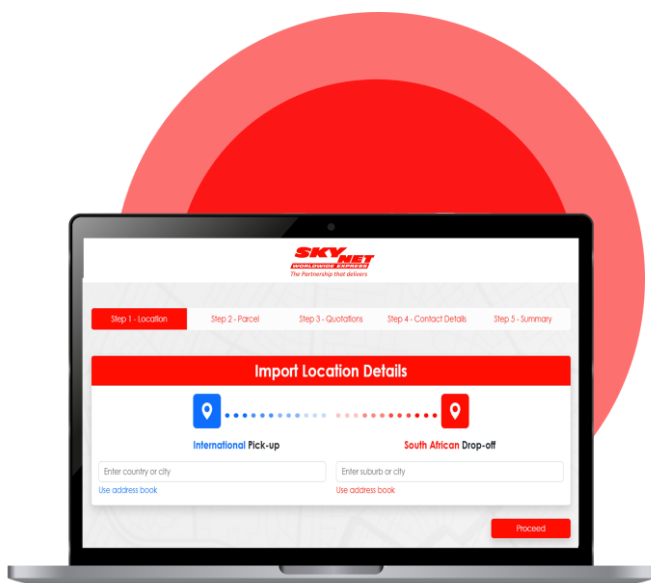
We've been busy behind the scenes building, testing, and fine-tuning a smart solution to make importing into South Africa easier than ever. We're always looking for ways to improve our service, and this time, we are focused on simplifying the import process from quote to collection.

We're excited to announce the launch of our new Import Tool, an innovative online platform designed to simplify the import quotation and collection process. This tool allows Customers to instantly access specific import rates, eliminating the need to wait for quotes, or navigate complicated paperwork.

The process is now automated, making it quicker and more efficient for businesses to manage their shipments. However, while automation makes things faster, we've ensured the personal touch remains. Our team is always available to provide expert assistance and support, ensuring that your experience remains seamless.

The Import Tool is just one of the many ways SkyNet continues to innovate and improve logistics for our Customers. By combining convenience, speed, and personal support, we're helping businesses of all sizes streamline their operations and reduce complexities.

Stay tuned for more exciting updates as we continue to enhance the SkyNet experience!



Effortless Returns, Endless Growth with SkyNet Returns

Kirsty de Pontes, United Kingdom

SkyNet Returns is a fully integrated solution designed to simplify and enhance the returns process for e-tailers, enabling seamless access with minimal or no development required. Its modular design allows businesses to implement a full turn-key solution or select specific modules to complement existing capabilities. As a fully automated international solution, SkyNet Returns seamlessly integrates with our extensive delivery network, providing retailers with a world-class returns experience across global markets.

The solution is now live for one of our major Customers, NEXT, successfully launching in Hong Kong and Singapore. This milestone highlights the efficiency and scalability of SkyNet Returns in supporting international eCommerce growth.

Key features include product-level returns management, flexible payment solutions, automated refund triggers, and multiple return options such as lockers, drop-off counters, and personal collection in selected regions. Additionally, a self-service dashboard offers full visibility and control over the entire returns process. By streamlining operations and improving Customer satisfaction, SkyNet Returns helps businesses drive brand loyalty, retain Customers, and expand internationally with ease.

Game Changing Innovation



How SkyNet Hong Kong is Redefining Global Logistics

Rosa Man, Hong Kong

Innovation is breaking barriers, and our Hong Kong hub is doing exactly that. By turning one of the world's most complex trade corridors into a smooth, efficient channel, SkyNet Hong Kong is changing the game for global eCommerce logistics.

China is the heart of global manufacturing and online retail but getting in and out of this market has always been a challenge until now. SkyNet HK has built a smart, scalable solution that streamlines everything from customs clearance to last-mile delivery, bridging the gap between China and the rest of the world like never before.

With DDP/DDU flexibility, document uploads, and real-time duty/tax handling through our GetOnline system, we've simplified cross-border compliance, making it faster for businesses and easier for end Customers. And thanks to strategic partnerships and new operational hubs in South China, we've moved beyond just transport: we're now offering pickup, consolidation, fulfilment, and freight prep all under one roof.

This isn't just an upgrade it's a complete transformation of how global logistics interact with China. From powering high-growth brands like TEMU and SHEIN, to opening doors for SkyNet partners in Africa, the Subcontinent, Europe, and beyond, this model is unlocking access, efficiency, and opportunity at scale.

One Account. Multiple Couriers. One Powerful Solution: Droppa One

Uapfa Mathivha, South Africa

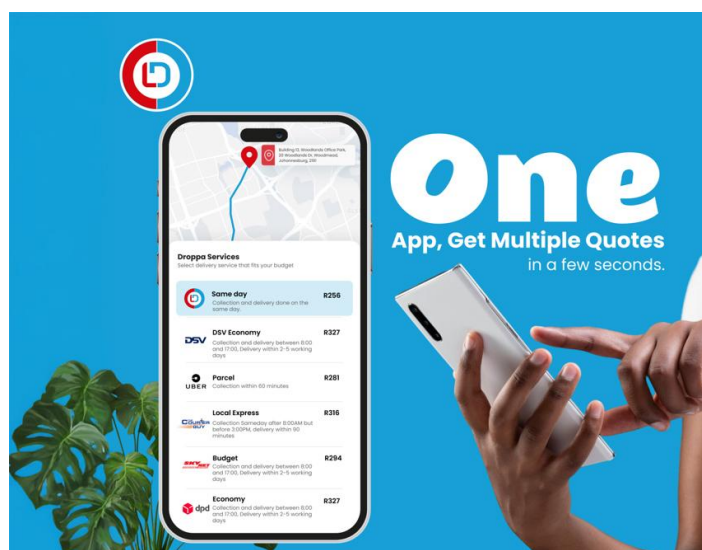
Managing multiple courier accounts can create unnecessary complexity in business operations. Droppa One offers a streamlined solution by consolidating various courier providers into one smart, centralised platform.

In a logistics environment where businesses often juggle different service levels, pricing models, and billing systems, Droppa One simplifies the process. With a single account, users gain access to a vetted network of national and regional courier partners. The platform intelligently matches each delivery to the most suitable partner based on speed, cost, and service type.

Key benefits include:

- **One account and one invoice** – reducing administrative overhead.
- **Scalable options** – from once-off deliveries to ongoing, high-volume contracts.
- **Dedicated support** – including flexible SLAs and account management teams.
- **Volume-based savings** – allowing businesses to access better rates as their needs grow.

Several South African companies from growing eCommerce operations to major retailers are already using Droppa One to improve delivery efficiency and reduce costs. It's a solution built to meet the evolving needs of modern logistics, while offering the flexibility to scale with your business.



Game Changing Innovation

Staying in Touch Just Got Simpler

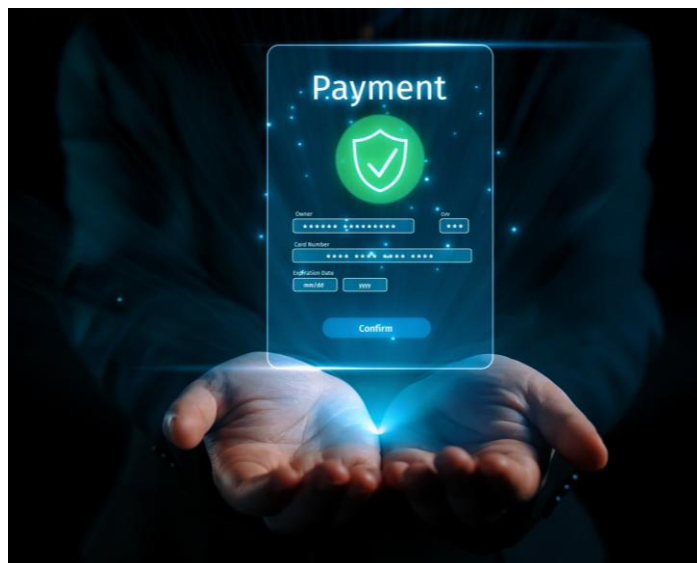
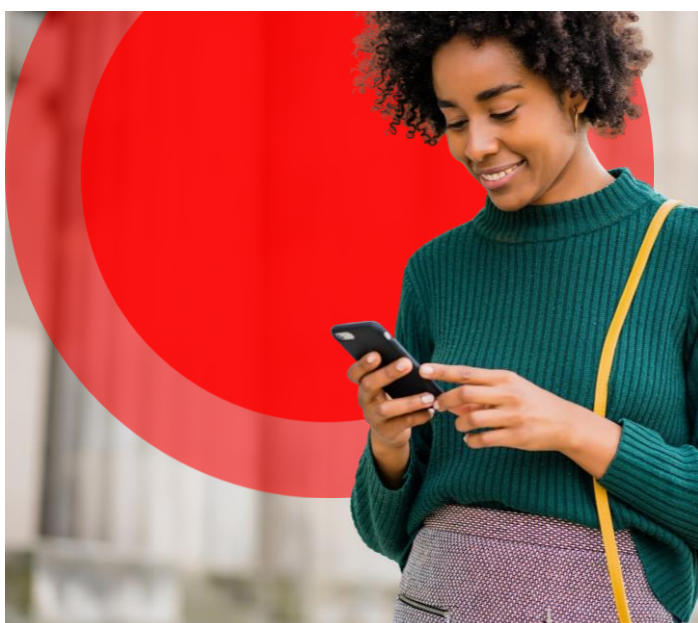
Alan Bezuidenhout, South Africa

SkyNet South Africa has implemented Q-Contact, a unified customer engagement platform designed to make it easier for Customers to reach us, no matter the channel. This system brings together calls, emails, WhatsApp, live chat, and social media into one streamlined interface. By managing all conversations in one place, we are able to respond more quickly and keep track of every query, ensuring nothing slips through the cracks.

From general enquiries to payment-related questions, Q-Contact gives our team full visibility across all communication platforms. It also provides valuable insights and reporting tools to help us better understand your needs and continually refine the service we offer.

This partnership was created with a clear goal: to make communication with our customers easier and more consistent across every touchpoint. Another key benefit of Q-Contact is its scalability. As we grow, the platform can easily be expanded to support other regions, ensuring the same level of care and coordination no matter where you are reaching out from.

We are focused on making your interactions with SkyNet as smooth and straightforward as possible, because staying connected should not be complicated.



Faster Payments, Smoother Service SkyNet

Alan Bezuidenhout, South Africa

South Africa has rolled out a new integrated payment solution designed to keep things moving quickly. We have been working with trusted industry specialists, to implement a payment gateway that improves how we process transactions.

The result? Faster, more consistent payment handling that supports smoother operations behind the scenes and fewer delays where it matters most. What makes this upgrade even more impactful is its integration with our Q-Contact platform. By combining payment processing with our Customer engagement channels calls, emails, WhatsApp, live chat, and social media, we're able to provide a more seamless experience.

Customers can get in touch, ask questions, and complete payments all through a connected system that's built for efficiency. This approach helps us deliver on two important goals: faster service and more reliable communication. It also gives us the flexibility to respond to your needs in real time, while maintaining accuracy and consistency across the board.

The introduction of this integrated payment and engagement solution is part of our broader focus on removing friction from every step of your experience with SkyNet. From first contact to final payment, we're making it easier to do business with us.

News from Our Network

Inside the Gateway: How SkyNet Hong Kong keeps Opening Doors to China and Beyond

Rosa Man, Hong Kong

China remains the global powerhouse for eCommerce and freight forwarding. SkyNet Hong Kong is playing a pivotal role in connecting our global network to this vital market.

With a strategic location and a deep understanding of the region, the SkyNet HK team has implemented seamless inbound and outbound solutions for shipments moving to and from China via Hong Kong.

By partnering with local delivery experts and global marketplaces, we've successfully integrated our services into a growing number of major trade lanes.

Our DDP and DDU capabilities supported by our **GetOnline system** make customs clearance straightforward, efficient, and transparent for consignees. Add in a strong presence in South China with hubs handling everything from pick-up and consolidation to freight preparation, and you get a powerful engine driving SkyNet's success in Asia and beyond.

As demand surges from partners in regions like South Africa, Mauritius, Turkey, and Australia, our network is not only expanding but it's evolving. This is just the beginning of how SkyNet HK is helping bridge markets across the globe.



Adapting, Growing, and Moving Forward **Jobst Leder, Germany**

The past few months have brought significant change in Germany, both within our organisation and in the wider logistics market. It's been a time of adjustment, but also one that's shown the strength, adaptability, and focus of our team.

We would like to thank Jan, who recently stepped down as Managing Director after two impactful years. His steady leadership helped guide us through a critical phase, and we're grateful for the contribution he made during that time.

Operationally, we've expanded our capability in return logistics. We've successfully scaled C2B return flows for Customers like Revolve and Figs, now consolidating European returns in Frankfurt. We're also piloting an import programme from Sri Lanka into Germany, with plans to expand this model to India. A new strategic partnership with a major European logistics player is also underway, promising exciting growth and stronger resilience in the future.

To support these steps, we've begun recruiting and are reviewing how we structure ourselves internally to stay agile and well-prepared. We also extend thanks to our UK colleagues for their support during this transition, especially in Finance and HR. Your contribution made a real difference.

To our Germany team, thank you for staying committed, solution-driven, and engaged. Let's continue building forward together.

Warm regards,
Your Management Team Germany

#ObsessedwithCustomers

Spreading Joy, One Eid Gift at a Time

Yumna Sedunsta, South Africa

As the sacred month of Ramadan ended, bringing with it reflection, gratitude, and spiritual renewal, SkyNet took a moment to honour this special time with a heartfelt gesture.

In the spirit of Eid al-Fitr, a celebration marked by togetherness, generosity, and joy, our team personally delivered Eid gifts to Customers observing the occasion. With the festive day anticipated on Monday, 31 March 2025, it was the perfect time to express appreciation and strengthen the bonds we've built over time.

Two of our valued Customers **Abubaker Kannemeyer at Masterparts** and **Labiqa Jacobs Hendricks at Clicks** were surprised with beautiful Eid gift packages, presented with warm wishes from the SkyNet team. The gesture was met with excitement and sincere gratitude, reflecting the deep respect and mutual appreciation shared between our teams.

Eid is not just a time of celebration, it's a reminder of community, kindness, and the importance of meaningful connections. At SkyNet, we believe that these values extend beyond courier services and into the way we engage with the people and businesses that journey with us.

Whether it's delivering parcels or sharing in special cultural moments, SkyNet is proud to be part of our Customers' lives in a way that feels personal and thoughtful. We look forward to more shared moments, smiles, and celebrations in the future.



No Lead Left Behind by Docker Roberts

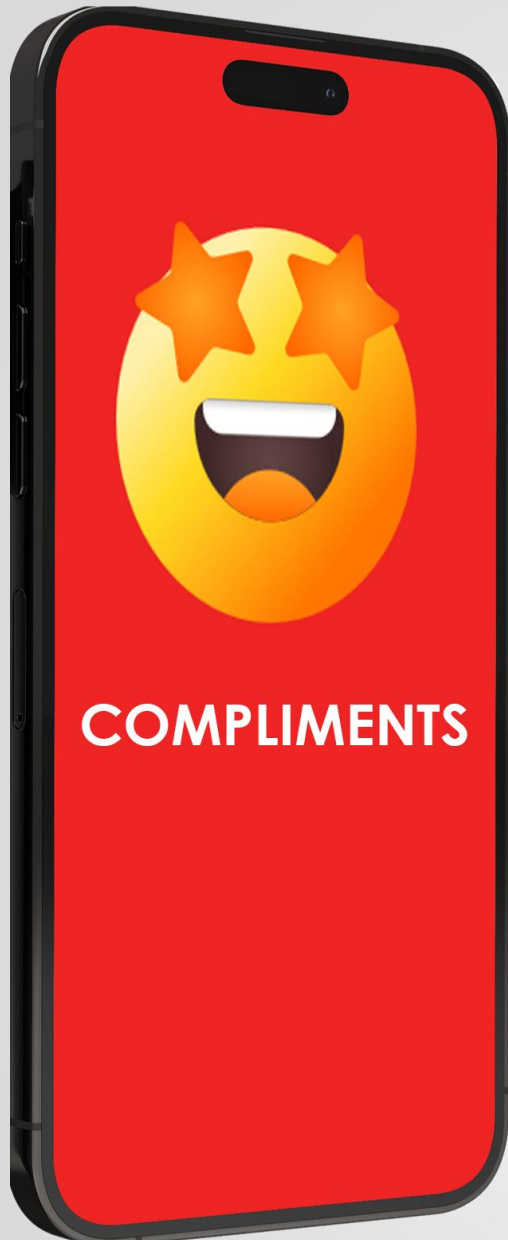
Tyron Coote, United Kingdom

During a recent visit to the Nottingham branch, Docker Roberts reflected on the site's busy past sharing photos of a once-thriving operations floor.

While proud of those moments, he also raised concerns about current volumes, sparking a meaningful conversation about how he could help reconnect with lost opportunities. Taking initiative, Docker went through old emails and identified a missed lead with Overland Shoes, a prospect that hadn't been fully explored. Seeing its potential, he flagged it, and a meeting was quickly set up, with Docker's name adding credibility to the introduction.

That meeting took place the following Friday. Thanks to Docker's longstanding relationship with the Customer, the conversation flowed easily and honestly. This paved the way for a productive discussion about what the Customer needed and how SkyNet could meet those needs. The opportunity with Overland Shoes has now been reignited, reminding us of the value in staying alert, speaking up, and staying engaged beyond our existing accounts.

Docker's effort from follow-up to face-to-face is a great example of how personal relationships and proactive thinking can open doors. If the lead converts, Docker will earn a lead incentive but more importantly, he's inspired others through action.



I would like to take this opportunity to express my sincere appreciation for the exceptional service we consistently receive from Isaya Monareng. He is always polite, professional, and respectful, and most importantly, he is genuinely willing to assist.



★★★★★

I want to take a moment to express my gratitude and appreciation for Nomzamo and the incredible work she is doing.

Nomzamo consistently goes above and beyond her role, demonstrating professionalism, dedication, and a genuine willingness to support the Durban Warehouse Team. Looking forward to working with her in 2025!

★★★★★

Please send Anthony the biggest THANK YOU! You definitely need more of his proactive spirit and helping hand. Gold star for Anthony!

★★★★★



A 5 star experience

★★★★★

Excellent Service

★★★★★



Behind the Wheel, Beyond the Parcel

Tumelo Tlharipe, South Africa

At SkyNet, being a Courier of Choice means more than just collecting and delivering parcels. It also means keeping our Customers informed with real-time updates and giving them a smooth, reliable experience every step of the way.

To support this, we held a 4-hour training session to help our drivers strengthen their skills and improve how they work. Our drivers are not only an important part of our business, they are also the face of it. Every day, they meet different Customers and work with various service levels, so it is important that they are well prepared.

The training focused on key areas such as understanding what a waybill is and why it matters. We also spoke about the service levels we offer and how to make sure we meet the standards our Customers expect. A big focus was on using Android devices to give real-time or near real-time updates, which helps us keep our Customers informed.

We also reminded everyone about the importance of being clean, polite, and friendly when meeting Customers. Finally, we talked about how important it is to meet delivery times and dates.

This training ensures our drivers are not just fulfilling a task, they are delivering a service and creating a positive, lasting impression.

OPS Conference 2025: Back to Basics Reset

Cornè Gelderman, South Africa

The annual OPS Conference took place at the JNX facility from 24 to 25 January 2025, with all Branch Managers from SkyNet's 26 branches in attendance. Over two impactful days, each manager presented detailed insights on their branch's statistics, post-peak review, and key recommendations. This collaborative approach provided leadership with a comprehensive view of operational performance across the network.

One of the main outcomes was a consolidated list of top recurring challenges and suggestions from all branches, helping focus efforts on the 10 most common issues across different operational areas.

Management's central theme for the event was "Back to Basics" with the guiding principle **WWSWDWD** – What We Say We Do We Do. Emphasis was placed on reinforcing fundamentals such as the parcel cycle, daily checks, company discipline, and adherence to non-negotiable procedures.

The conference also featured updates and forward-looking insights from EXCO members, outlining upcoming changes and improvements at SkyNet. A symbolic pledge was signed by all managers, committing to the shared vision and renewed standards.

In the evening, we had a braai where everyone could relax and catch up with everyone to discuss what they are taking away from this conference.





Alan Malan

JNX



Juanita van Wyk
NATIONAL
DEBRIEFING



Edre Mollentze

BEH



Mirinda van
Hoven

BFN



Reinier van der
Walt

CTP / VRE



Melanie
Slabbert

ELS



Riaan
Badenhorst

GRJ / RBG / WEL



Johann
Hamilton-Attwell

WIT



Alex Visagie

VRG

"I pledge to uphold the highest standards of service, integrity, and professionalism as a representative of SkyNet Worldwide Express. I commit to:

- Delivering packages and shipments safely, securely, and on-time
- Providing exceptional Customer service with a positive and respectful attitude
- Maintaining confidentiality and handling sensitive information with care
- Being accountable for my actions and taking ownership of my responsibilities
- Embracing a culture of safety, efficiency, and innovation
- Supporting my colleagues and contributing to a positive team environment

I understand that my role is critical to the success of our Customers and SkyNet Worldwide Express. I promise to take pride in my work, strive for excellence, and embody the values of SkyNet Worldwide Express in every interaction."



Gideon Visser

JNX



Coenie Hattingh

KIM / KUR / MFK /
UTN



Mark Fisher

RCB



Thando
Mapholisa

PZB



Thomas
Shibambu

PTG



Stuart Weir

PLZ / UTT



Phoki Diako

NLP



Colette
Stephens

NEW

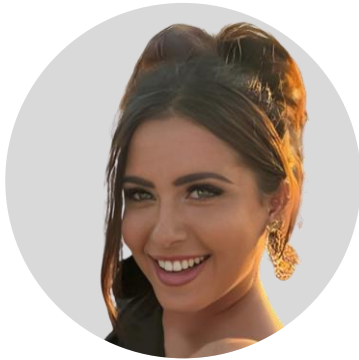


Abridham
Msimanga

KLD



Movers and Shakers



Leadership and Growth: Building Success Through Adaptability

Ellie Jones, United Kingdom

Over the past seven years, my career at SkyNet has been both rewarding and transformative. Starting as a Customer Service Agent, I developed key skills in communication, problem-solving, and Customer service. This foundation prepared me for my promotion to Customer Service Supervisor for the Major Accounts Team, where I managed a team, addressed performance issues, and motivated staff to maintain high service standards.

In February 2025, I was promoted to Customer Services Manager, a role that expanded my responsibilities to overseeing daily operations, setting departmental goals, and ensuring exceptional Customer experiences. This position also requires strategic planning and cross-department collaboration, which excites me as I work to promote a positive team culture and improve efficiency.

The biggest lesson I've learned is the importance of adaptability; embracing change, learning quickly, and staying open-minded have been crucial to my growth. Inspired by Niki Capacci, SkyNet's Head of Operations, I've seen the value of perseverance and continuous learning in achieving long-term success.

Looking ahead, my focus is on developing my team further, streamlining processes, and enhancing Customer satisfaction while contributing to SkyNet's growth. For those aspiring to grow their careers, my advice is to stay proactive, seek feedback, take on challenges, and always look for ways to add value beyond your role.



Amanda Bailey, Wakefield Branch Manager Achieves Excellence in Driver CPC Certification

Kirsty de Pontes, United Kingdom

We are delighted to announce that Amanda Bailey, Branch Manager at our Wakefield location, has successfully completed her Driver Certificate of Professional Competence (CPC) training with exceptional results.

Amanda demonstrated outstanding knowledge and expertise throughout the assessment process, achieving marks significantly higher than the required passing threshold. Her commitment to excellence was evident in her performance, as she passed with flying colours.

The Driver CPC is a professional qualification that ensures high standards of road safety and driving efficiency. This achievement not only enhances Amanda's professional credentials but also strengthens our organisation's commitment to maintaining the highest standards of compliance and professionalism in the transport industry.

Amanda's accomplishment reflects her dedication to professional development and her ongoing commitment to excellence in her role as Branch Manager. Her success in this rigorous certification process showcases the calibre of leadership within our Wakefield branch.

Please join us in congratulating Amanda on this significant professional achievement!

Movers and Shakers



Building My Future at SkyNet **Matilda Thekisa, South Africa**

I began my journey with SkyNet Worldwide Express in 2022 as a learner, eager to understand the inner workings of a dynamic logistics organisation. From day one, I was immersed in a culture that values growth, collaboration, and continuous improvement. The supportive environment and opportunities for hands-on learning helped me to adapt quickly and develop both personally and professionally.

Over time, I embraced new responsibilities, and today, I am proud to be involved in both the HR and Training departments. This dual role has allowed me to contribute meaningfully to employee development and organisational growth. From supporting recruitment processes to designing and delivering training programs, I've had the privilege of working closely with a diverse team and playing a part in shaping the employee experience.

One of the key highlights of my journey has been witnessing the impact of our training initiatives on team performance and engagement. Looking back, the transition from a learner to a contributing team member has been incredibly rewarding, and I look forward to continuing this journey of learning and impact at SkyNet.



From Numbers to People **Tasmeera Abdul, South Africa**

My professional journey began in finance, where I spent seven years developing a strong foundation in structure, accuracy, and performance. I enjoyed working in a space where everything was clear, targeted, and measurable.

Then, during a company restructure, I was given the opportunity to venture into Human Resources. At the time, it felt like unfamiliar ground, but I embraced the change with an open mind and a willingness to grow. What started as a shift in roles, quickly became a shift in mindset.

HR introduced me to a new side of business, one centred on people, growth, and connection. I began to see that the true strength of a company isn't just measured in numbers but in the well-being and development of its people.

What made the transition easier was how warmly the HR team welcomed me. Their support, patience, and willingness to guide me made a world of difference. Finance taught me discipline and precision. HR has taught me empathy, active listening, and the power of meaningful engagement.

I've grown both personally and professionally. I'm proud to be part of an organisation that sees potential beyond job titles and encourages growth in every direction.

Getting to Know...



Introducing Terry Ferreira
Operation Executive Officer, South Africa

Q: What gets you out of bed in the morning?

A: The alarm at 05:00 and a cat walking all over me!

Q: What is your favourite quote?

A: I don't like my job, I love it! I

Q: What three words would you use to describe you best?

A: Loyal, Committed, Passionate.

Q: Are you a coffee or tea person?

A: Neither prefer plain water.

Q: What key message would you like to share about your role and time at SkyNet?

A: I come from a strong operational background, with experience in Risk, Inhouse, and general operations. I've been fortunate to learn to be Customer-facing and Customer-centric, enabling me to wear two hats and think outside the box when making diverse, difficult decisions. After 2½ months here, I've settled in and am now beginning the real work of cementing our Ops disciplines.

Q: What is one thing people may not know about you?

A: I 'am a very reserved person who thinks things through.

Q: How do you stay motivated and focused in your role?

A: The challenge is what keeps me focused. I thrive on challenges, fixing things and then seeing the rewards and outcomes of the Teams efforts.

Q: What is your vision for the future of SkyNet?

A: I want to see a united Ops, Sales, Finance and Administrative Team that sets new precedents, creates business growth, Ops excellence, financial rewards and administrative stability.



Tyron Coote
Commercial Executive, United Kingdom

Q: What gets you out of bed in the morning?

A: I am an absolute early riser should have been a farmer or a miner. I get exciting fixing problems, running towards the fire. Have my most energy from 05h30am onwards.

Q: What three words would you use to describe your role?

A: Measurable and Sustainable Growth.

Q: Who inspires you and why?

A: Dead = Winston Churchill – "Never give In"

Alive = Sir Alex Ferguson – "Constantly rebuilding winning teams over and over"

Q: Are you a coffee or tea person?

A: Used to be coffee but living in England now so this could be a trick question??? Start with coffee finish with tea.

Q: What is your biggest achievement to date personal or professional?

A: How much time do you have?

I have professionally been successful with teams all over the world (Australia/Ireland/Dubai/Sub Saharan Africa and South Africa specifically) and learnt that people are all the same all over the world, same fears, aspirations, ambitions etc – there are great, average and poor examples globally, just need find the right ones when building a team.

Personal – Never was chosen as a prefect in either primary or high-school (probably agreed with them too much of a troublemaker / middle child to risk it) but since school have climbed corporate ladders all over and achieved senior leadership positions – "Never Give In"

Q: What would you like all employees of SkyNet Worldwide Express to know about your role and your tenure with our company?

A: We will succeed consistently with the right energy and attitude. Winning is a non-negotiable and becomes a habit.

Getting to Know...



My Journey to Head of Operations **Niki Capacci, United Kingdom**

I started my journey at SkyNet on June 13, 1993, as a Sales Administrator, working in a fast-paced environment before the internet era, using a typewriter and word processor to support a growing sales team. My first major achievement was securing and growing an account independently, which led me to earn my first commission.

This experience paved the way for my transition into Customer Service Management, a role I initially doubted I was ready for until I was encouraged and supported by a mentor who believed in my potential. Over the years, I have played a key role in transforming operations, designing processes, and managing departments, including Customer Service, Imports, Returns, Undeliverables, Domestic Operations, and HCB.

Now, as Head of Operations, I oversee the Hounslow site and UK branches, ensuring a safe, compliant, and high-performing operation. My focus is on leadership, process improvements, and supplier management, with the goal of driving efficiency and strengthening SkyNet's service offering.

I believe that success comes from clear communication, teamwork, and embracing change, even when it is met with resistance. Inspired by strong leadership, I have learned to speak my mind, listen to my team, and adapt to different personalities. My goal is to build a supportive, high-performing team and continue making SkyNet a great place to work. To anyone looking to progress, my advice is simple: stay determined, make a plan, and go after it with confidence, nothing is unachievable.



Amanda Bailey Setting New Standards with a Record Sale **Kirsty de Pontes, United Kingdom**

At SkyNet Worldwide Express, we are always proud to see our team members demonstrating exceptional drive and business skill.

One such shining example comes from Amanda Bailey at our Wakefield branch, who recently showcased how smart negotiation can go a long way. Typically, when selling our company vehicles, we aim to secure around £500 per sale. However, Amanda had different plans. Using her sharp negotiation skills and a confident, assertive approach, she successfully negotiated a sale price of £1400, nearly three times the usual amount.

This achievement is more than a financial gain. Amanda's drive to push boundaries and secure a better deal shows her understanding of value and commitment to the business's success. By refusing the standard price, she maximised the asset's return, set a benchmark for future sales, and highlighted the power of negotiation.

Her determination and professionalism didn't just benefit SkyNet financially; it set an example of leadership and initiative. Amanda's success shows what's possible when we apply ourselves with focus, creativity, and the belief we can achieve more.

We are pleased to see our team members go above and beyond, and Amanda's accomplishment serves as a fantastic reminder of the power of initiative, smart negotiation, and a relentless drive for success.

Well done, Amanda! Your efforts are truly appreciated by everyone at SkyNet.

Work hard, play hard and Heroes in between



Spreading Smiles This Easter at Dream Home

Samukelisiwe Duma, South Africa

This Easter, #Team SkyNet brought joy to the Dream Home Children's Centre with Easter eggs, Happy Meals from McDonald's and a little extra fun! Everyone was dressed in bunny ears and goggles, our team made sure the kids had a day to remember. The excitement was contagious as laughter filled the room and smiles lit up every face. From tearing open Easter eggs to enjoying their meals, the children's happiness said it all. We're proud to support the ever-growing Dream Home family and grateful to share in moments that truly matter. It was a day full of heart, joy, and play.



Work hard, play hard and Heroes in between



Filling Shelves, Fuelling Dreams – Our Dream Home Stationery Drive Samukelisiwe Duma, South Africa

At SkyNet, we believe that real impact comes from small, consistent acts of care and the Dream Home Stationery Drive was a beautiful reflection of that.

With the aim of supporting the Dream Home's growing library room, we called on our team to donate stationery, books, and educational resources, and once again, you showed up. From notebooks and pens to puzzles, dictionaries, and storybooks, each item contributed will go a long way in enriching the lives of the children who call the Dream Home their safe space.

We want to extend a heartfelt thank you to every single person who contributed. Whether you brought a bag of supplies, encouraged others to participate, your involvement mattered. It's acts like these that remind us how powerful we are when we come together for a cause greater than ourselves.

The shelves are fuller, the room is brighter, and most importantly, the children are beaming with excitement.

Let's continue to support, uplift, and give where we can, because at the heart of SkyNet is a community that truly cares.

Thank you, once again, for making this possible.



Delivering More Than Parcels: SkyNet's Harvest Drive Gives Back Kirsty de Pontes, United Kingdom

Our recent Harvest Donation Drive in support of Hope Church Hounslow was a heartwarming success, once again highlighting SkyNet's ongoing commitment to making a meaningful difference in our local communities.

Driven by the incredible generosity of our team, we gathered a substantial collection of nonperishable food items, dry goods, and essential household supplies. These much-needed contributions are already making their way to those most in need through Hope Church's active food bank program.

This initiative came at a particularly critical time. Hope Church Hounslow has served over 3,300 guests and provided food for more than 7,000 people this year alone numbers that reflect the increasing strain many families are facing during ongoing economic uncertainty.

All items were warmly welcomed by the Hope Church team and will directly support their mission to care for vulnerable individuals and families, especially over the festive season. We extend our heartfelt thanks to every SkyNet team member who participated. Your generosity shows that SkyNet isn't just about logistics we're about people, compassion, and delivering hope where it's needed most.



And then we play even harder...



Lights, Camera, Celebration! *Nokukhanya Mpungose, South Africa*

At SkyNet South Africa, we don't just deliver great service, we celebrate great people. After a productive and high-energy Friday, our Johannesburg Customer Service team and Mavericks crew embraced the spirit of *work hard, play harder* with a well-deserved outing.

The team headed to La Parada, where the atmosphere was electric and the red carpet was rolled out just for us. With stylish surroundings, good vibes, and even better company, it was the perfect setting to unwind after a demanding week.

The evening was filled with laughter, shared stories, and heartfelt connections reminding us that the heart of SkyNet is its people. From clinking glasses to capturing memories on camera, every moment celebrated the spirit of teamwork and camaraderie.

To make the occasion even sweeter, we also celebrated our March birthdays complete with cake, smiles, and warm wishes all around. It was a chance to honour the individuals who make the Johannesburg team strong, one birthday song at a time.

This gathering wasn't just about taking a break; it was about recognising the importance of balance. When we take time to celebrate one another both in our efforts and our milestones, we strengthen the bonds that power our success.



SkyNet UK Welcomes the Year of the Wood Snake in Style

Kirsty de Pontes, United Kingdom

On January 29th, the SkyNet UK team came together to celebrate Chinese New Year and usher in the Year of the Wood Snake with colour, culture, and connection. The office came alive with festive energy, creating a vibrant space that honoured tradition and brought the team closer together. In true New Year spirit, team members wore red attire widely recognised in Chinese culture as a symbol of luck, joy, and prosperity.

The sea of red across the office set a cheerful tone, complemented by striking decorations that included red lanterns, traditional banners, and gold accents representing wealth and good fortune. Adding a personal touch to the celebration, each team member received a customised Lunar New Year birth animal card at Reception.

These cards offered fun and insightful descriptions based on Chinese zodiac signs, sparking great conversations and laughs as everyone discovered whether they were a Rabbit, Dragon, Snake or something else entirely. Beyond the decor and dress code, the celebration was a meaningful opportunity to recognise the importance of cultural awareness in the workplace.

The Year of the Wood Snake encourages reflection, strategic thinking, and personal growth values that resonate well with our goals for the year ahead. Thank you to everyone who made the day so memorable.

And then we play even harder...



Hoppin' Good Times at SkyNet – Easter Bunny Brings Joy!

Samukelisiwe Duma, South Africa

This Easter, SkyNet South Africa embraced the festive spirit with a surprise visit from none other than the Easter Bunny! Our offices were filled with laughter, smiles, and a little extra sweetness as the Easter Bunny made its way through, delivering Easter eggs to every member of the team.

The celebration was more than just a fun break from the usual workday it was a reminder of the importance of togetherness, joy, and appreciation. Seeing the delight on everyone's faces as they received their chocolate treat was truly heart-warming.

Moments like these remind us that it's the small gestures that often have the biggest impact. Bringing a bit of festive magic into the workplace not only lifted spirits but also brought us all a little closer as a team.

A big thank you to our Social Committee and everyone who helped make the day special and of course, to our special guest for hopping by and spreading the cheer!

Crossing the Finish Line: Sabelo Takes on the Two Oceans Ultra

Samukelisiwe Duma, South Africa

Running 56 kilometres through Cape Town's scenic yet demanding terrain is no small feat but for Sabelo Khambule, one of our Business Representatives, it was a challenge he embraced.

On 5 April, he joined thousands of athletes in the iconic Two Oceans Ultra Marathon, a race renowned for its coastal beauty and gruelling climbs. Describing it as "a tough one," Sabelo's grit and determination saw him through to the finish line.

Navigating hills or business hurdles, Sabelo approaches each goal with focus and resilience. His commitment reminds us that success is often about showing up, pushing through, and giving your best, no matter the distance. We're proud to celebrate this incredible milestone with him and grateful to have someone of his strength and character on the SkyNet team.

Well done, Sabelo!



And then we play even harder...



Valentine's Day

And then we play even harder...



Special Deliveries of Love Across SkyNet South Africa

Yumna Sedunsta, South Africa

Love was in full swing across SkyNet South Africa this Valentine's Day! In the days leading up, thoughtful desk notes brought smiles, while heartfelt WhatsApp statuses filled with gratitude created a ripple of appreciation across teams.

On the big day, branches were filled with pink, red, and white décor. Drivers received sweet treats in hand, spreading joy from the front desk to the warehouse floor.

A highlight of the day was the **SkyLove Photo Booth**, where teams stopped by to strike a pose, snap memories, and soak up the festive spirit in heart-filled frames.

Celebrations continued with fun and games: Gonda van Wyk took first place with her adorable teddy bear, Wendy Oosthuizen came in second with her cuddly companion, and Ruben Snyders won third with a fluffy heart. From SkyNet Johannesburg we had our best dressed Lezanne Naidoo, Pamla Rambaran and Lebohang Moremi with their beautiful flowers.

With dancing, lunch, and cupcakes to top it all off, it was a Valentine's Day to remember for the entire SkyNet South Africa family.



Cape Town Ops Team Hits the Trails for Fun, Falls & Team Building

Enrico Horn, South Africa

Our Cape Town Operations team recently took a well-deserved break from the hustle and bustle with an unforgettable hike along the beautiful **Krom River Trail**. This 7km out-and-back route winds through scenic landscapes, features two waterfalls, and includes an adventurous 10-meter climb. Perfect for a day of team bonding.

The group included team members from **Debrief, Night Shift Checkers, Red bay Clerks, Ops and Fleet**, and our dedicated **Owner Drivers**. The hike was filled with laughter, a few slips and falls, refreshing swims, and plenty of unforgettable moments that brought us closer together.

As always, we kicked things off with a group prayer, followed by a light breakfast, just coffee, water, and a slice of bread. Before hitting the trail, we took a few minutes for a motivational team talk and mapped out the route.

Throughout the hike, we took short catch-up breaks and made sure no one was left behind because we move as one team, always. It was the perfect reminder to slow down, connect, and enjoy the journey on the trail and at work.

#ObsessedwithStaff Celebrating our Long Serving Team!



South Africa
Yeleki Siyabonga



South Africa
Mbata Pamela
Fakati Nonceba
Gunther Rolf
Shalang Mothibedi
Zulu Mlamuli
Dhlamini Sydney
Chuene Daniel

United Kingdom
Sami Shanada
Caroline Anderson



Mozambique
José Pedro Vilanculos

South Africa
Gumede Mhawukelwa



South Africa
Fourie Barend
Mpele Mangaliso
Oosthuizen Wendy
Rapetswa Matswalo
Van Niekerk Robin
Mashigo Boledi
Botha Wayne
Faso Paulos
Ntyiya Ekane

United Kingdom
Yohannes Mengstu



Mozambique
Micaela Naves Faustino
Aissa Cassamo Mahomed

South Africa
Ghasitah Mahomed
Weir Stuart
Ramlall Pricilla
Mojela Hlobisile
Mathebula Bongani
Mc Loughlin Sally
Nxumalo Phindile
Khalo Elsie
Mthembu Bonga
Mochemi Sello
Makgetloa Mamakgane
Erick Tekoetsile
Mbatha Xoliswa
Pootona Winnie
Jansen Jacobus
Tshandule Tshifhiwa
Mothabelo Makwena



Mozambique
Alexandre Martins Semo
Domingos Agostinho Armando
Virgilio Anselmo Sebastião
Leonel Fernando Salgueiro

South Africa
Figlan Zanele
Mphahlele Given
Manganyi Remaketswe
Koetenberg Sergio
Matheba Collins
Booyesen Charnel
Ramatsekisa Providance
Netshia Nyambeni
Maphanga Mosa
Msimanga Abram
Horn Enrico
Mehlomakulu Sibusiso

Motema Alfred
Mthimunya Patrick
Van Wyk Gonda
Mapheto Dikwateng
Rabie Jason
Mahloko Ramaepadi
Mashaba Siphon



Mozambique
Sandra Albertina Antonio
Raimundo Tivane

South Africa
Burgoyne Eileen
Crouse Elizabeth
Cleophas Hazel
Lehnberg Gerhard
Mathonkha Hazel
Van Der Merwe Mariaan
Nonyane Lungile
Mills Morne
Desmore Salie Diedre
Krynauw Carine
Botha Candice
Kruger Jonette
Motsage Odile
Philander Ricardo
Teshmore Micheal
Meyer Jacobus
Martin Aletta

United Kingdom
Anjelo De Cruz
Agnieszka Paszkoska
Jamie Willis
Robert Bielecki
Luiza Dias
Allyce Linney

Thank You
For your service

#ObsessedwithStaff Celebrating our Long Serving Team!



Agnieska Paszkowska, UK
Celebrating 5 years



Allyce Jade Linney, UK
Celebrating 5 years



Luiza Dias, UK
Celebrating 5 years

Time Flies When You're with the Best – Celebrating Our Team's Anniversary *Kirsty de Pontes, United Kingdom*

We know that our people are the heart of everything we do. That's why we take pride in celebrating meaningful milestones like our team members' work anniversaries.

To recognise their dedication and the value they bring to the company, we celebrated an anniversary with a personalised Award and a gift voucher. It's our little way of saying thank you for their continued hard work, loyalty, and contribution to our success.

These moments of recognition not only highlight individual achievement but also reflect the supportive, team-focused culture we're proud to foster at SkyNet.

To #Team SkyNet Thank you for your dedication and hard work!

#ObsessedwithStaff Celebrating our Long Serving Team!



Aissa Mahomede - 15 years with SkyNet Mozambique

Since joining SkyNet in 2010 as an Accounting Assistant, Aissa has consistently demonstrated professionalism, dedication, and excellence in her role. Her strong work ethic and commitment have made her a valued part of the team. Thank you, Aissa, for 14 years of outstanding service and contribution.



Caissa Mahomed – 20 Years with SkyNet Mozambique

Caissa joined SkyNet in 2004 as Supervisor of Banking Projects and, in 2019, stepped into her current role in Sales and CSD. Over two decades, her dedication, professionalism, and drive have made a lasting impact. Thank you, Caissa, for 20 years of commitment and contribution to SkyNet's success.



José Vilanculos – 24 Years with SkyNet Mozambique

José began his journey with SkyNet in 2000 as a courier. Through dedication and consistency, he was promoted to Mail Operator, a position he still proudly holds. As the longest-serving team member at SkyNet Mozambique, José has played a key role in our growth. We thank him for 24 years of loyalty, hard work, and commitment.

Angie Stevens in Revolve

Angie seamlessly stepped in to manage the NTT phones, ensuring a smooth transition while I set up training and cover. Her willingness to help and clear explanations made the process effortless. Thanks, Angie!

United Kingdom

Usman Ahmed in IT

Usman has demonstrated exceptional work ethic and dedication, supporting Domestic Operations with speed and efficiency despite fasting. His commitment, teamwork, and positive attitude have made him an integral part of the weekend team.

United Kingdom

Amandeep Randha-wa in Operations

Amandeep went above and beyond, step-ping in despite being on leave to support the team during staff shortages. She efficiently managed tasks, ensured smooth operations, and maintained clear communications with management even handling the DG area.

United Kingdom

Isaya Monareng Momentum In-house

A big shoutout to Isaya Monareng for his outstanding service and professionalism! He is consistently polite, respectful, and always willing to assist. Isaya takes full responsibility for every request, providing timely updates and clear communication. Thanks to his efficiency and transparency, Customers trust that their deliveries are in excellent hands no follow-ups needed. His dedication truly reflects SkyNet's values. Thank you, Isaya, for your consistency, care, and for being such a valuable part of the team!

South Africa

#ObsessedwithStaff



Empowering Culture from Within: SkyNet UK Launches Culture Champions Programme

Kirsty de Pontes, United Kingdom

At SkyNet UK, we believe that a strong, connected culture is the foundation of a thriving organisation. That's why we're proud to introduce our new Culture Champions Programme a people-first initiative designed to strengthen workplace culture across all our operations.

The programme identifies and empowers passionate team members who naturally live and breathe our core values. These Culture Champions serve as ambassadors of positivity, teamwork, and inclusion acting as a vital bridge between leadership and staff. Their role is to ensure that every voice is heard, ideas are shared, and innovation is encouraged at every level of the business.

In recognition of their commitment, Culture Champions receive branded apparel and access to unique leadership development opportunities. These Champions are already making a difference. Early initiatives include Cross-Department Coffee Chats in London, which have sparked meaningful conversations and collaboration, and a Solutions Board in Manchester, encouraging problem-solving and innovation from the ground up.

We're confident that this grassroots approach will help create a more connected, empowered workforce. Because when our people feel valued, they deliver outstanding service and that's good for everyone. Together, we're not just building a better workplace. We're building a better SkyNet.

20 Years of Dedication – Thank You, Stefanie!

Jobst Leder – Germany

On August 15, 2025, Stefanie Scheidler will celebrate an incredible milestone: 20 years with SkyNet.

Throughout these two decades, Stefanie has been a constant presence reliable, knowledgeable, and deeply committed to her work. Her experience and dedication have played an important role in shaping the team spirit and operational strength of SkyNet Germany.

We thank Stefanie sincerely for her loyalty, her professionalism, and the many contributions she has made over the years. Milestones like this are rare and they remind us of the value of continuity and long-term commitment in a fast-moving world.

Congratulations, Stefanie and here's to many more successful years together!

DID YOU KNOW ?

"We have the ability to white label, integrate with Customers Shopify, block non-returnable items the basic check process and refund enabling refunds for there customer over 90% faster"

– Penny Burns

#ObsessedwithStaff

SkyNet OnDemand Steps Up for Their Drivers

Matthew Shale, South Africa

We believe that our organisation is not just about the parcels, it's about the people behind every delivery. That's why our OnDemand team has taken a meaningful step to support the drivers who keep things moving.

The SkyNet OnDemand team has taken a major step forward in supporting their drivers by introducing comprehensive funeral, death, and disability cover. Fully paid for by SkyNet OnDemand and underwritten by Hollard, this benefit offers real peace of mind for the people who spend their days on the road.

In an industry where this level of protection is rare, SkyNet OnDemand is setting a new standard by choosing care over convention. This initiative reflects our commitment to being more than just a courier service it's about recognizing the value of every individual in our network. For many drivers, this cover provides crucial support in difficult times, ensuring they and their families are not left vulnerable.

We're proud of the OnDemand team for championing this important step. It's a reminder that leadership is about more than innovation, it's about putting people first.

At SkyNet, delivering with consideration extends beyond the parcel. It's about how we show up for each other, every day.

Hollard.



SkyNet Smarter Awards: Celebrating Innovation and Excellence

Kirsty de Pontes, United Kingdom

As part of our continued commitment to innovation and operational excellence, SkyNet Worldwide Express proudly launched the SkyNet Smarter Awards an internal campaign designed to encourage smarter, faster, and more efficient ways of working.

The initiative invites all team members to submit ideas that can improve our business, foster a culture of continuous improvement, and ultimately help us deliver even better service to our Customers. Contributions are welcomed through various submission channels, making it easy for every voice to be heard.

We're excited to announce the winners of the first round:

Gold Award Winner: Angie Stevens

Silver Award Runners-Up: Jane Millard and Kutub Mukadam.

These outstanding individuals were recognised on Friday, 14th February 2025, during a company-wide celebration. Their ideas have made meaningful improvements to our processes and reflect the forward-thinking mindset we value at SkyNet.

The second round of the SkyNet Smarter Awards is now open, with entries closing on 28th May 2025. We encourage everyone to take part your ideas are instrumental in shaping the future of SkyNet.

#ObsessedwithStaff

Mother's Day Celebration at SkyNet Cape Town Yumna Sedunsta, South Africa

In celebration of Mother's Day, the SkyNet Cape Town branch hosted a special event to honour all the amazing mothers and women who play the role of a mother. The ladies enjoyed a creative afternoon making their own bracelets and bag charms, adding a personal touch to the occasion. Sweet treats and thoughtful gifts were also shared, making the day even more memorable.

We value all women who are mothers and those who play an integral role in nurturing and guiding others. Your strength, love, and dedication inspire us every day. We hope you had a wonderful Mother's Day!



#ObsessedwithStaff



From R100 a Week to 33 Years of Loyalty *Stuart Weir, South Africa*

On 27 November 1991, Daniel "Khasta" Thompson joined Crosscape Express as a General Worker, earning just over R100 per week. That same year, petrol was R1.21 per litre, 250g of margarine cost R2.49, Siya Kolisi was born, and Michael Jackson's Black or White topped the pop charts.

Thirty-three years and three months later, we say goodbye to one of our most loyal team members at SkyNet Port Elizabeth. Khasta wasn't flashy, but his work ethic spoke volumes. He's had just one small file in over three decades, proof of a dedicated employee. Quiet and consistent, he was like an old Chevrolet V6, reliable and always ready to get the job done.

Each afternoon, you'd find him at the far side of the hub, packing and shrink-wrapping pallets without fuss. Even during industrial action, Khasta made a plan, he spent nights in the driver rest room to ensure he didn't miss work. The only complaints came when it was time to take Khasta home to Walmer Township. If he got R1 for every grumble, he'd be wealthy!

Khasta is now heading home to Humansdorp, his town of birth, for a well-earned rest. He leaves behind a legacy of consistency and quiet strength.

From all of us at #Team SkyNet THANK YOU!!!!



#Obsessed with staff..



SkyNet Commercial Conference 2025: United for The Big Year

Kirsty de Pontes, United Kingdom

Earlier this month, SkyNet LON proudly hosted the SkyNet Commercial Conference 2025, welcoming Branch Managers and commercial leaders from across the UK – including Birmingham, Edinburgh, Wakefield, Manchester, and Nottingham – for a powerful day of strategy, collaboration, and inspiration.

Themed around “The Big Year,” the conference marked a pivotal moment for our commercial teams as we gear up to make 2025 a landmark year for growth, Customer experience, and operational excellence.

Led by Tyron Coote (Commercial Executive) and Eugene Swanepoel (Interim Managing Director), the day opened with an energising session focused on SkyNet's core values and what it truly means to live The SkyNet Way. The message was clear: our values are not just words on a wall – they are the compass that guides how we work together as one family, serve our customers, and grow our business. From accountability and trust to innovation and care, each value was brought to life through real stories and examples, creating a shared sense of pride and purpose across the team.

**The
Big
Year**

Opportunity Meets Execution

The conference wasn't just about inspiration – it was about action. Each sales team was tasked with presenting their biggest commercial opportunities for the year ahead, showcasing strategic prospects across sectors and regions.

These presentations laid the groundwork for a highly collaborative breakaway workshop session, where teams joined forces with Product Owners and members of the Executive Team to unpack the **WHY, HOW, and WHAT** pillars behind each opportunity. Together, they mapped out how to convert bold ideas into real, revenue-driving wins aligning on approach, identifying gaps, and defining the support needed to bring new business onboard successfully.

A Conference to Remember

Above all, the SkyNet Commercial Conference proved to be a huge success – not just in aligning our commercial strategy, but in bringing the national team together with renewed energy, purpose, and clarity. There was a palpable sense of momentum in the room, a shared belief that The Big Year is not just a theme, but a promise we're ready to deliver on.

With collaboration at its heart and SkyNet values as the foundation, the team left LON united, motivated, and fully equipped to take on FY2025.

Let's go make it The Big Year the SkyNet way!



#Obsessed with staff..



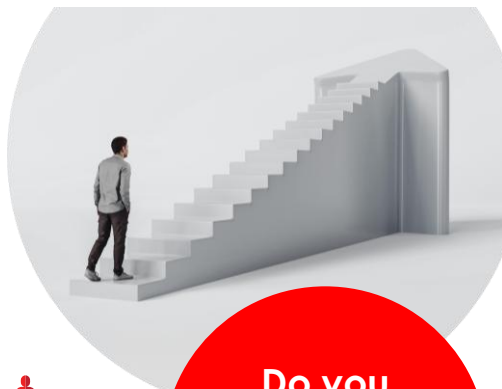
Unlock Your Potential – Step Up, Stand Out Kirsty de Pontes, United Kingdom

SkyNet Elevate Programme 2025 – A Growth Journey Designed Around YOU!

SkyNet is proud to announce the official launch of our Elevate 2025 programme, a bold, personal development journey crafted for team members who are ready to grow, challenge themselves, and embrace their full potential.

Unlike traditional training schemes, SkyNet Elevate Programme 2025 focuses on the individual – not just their role. This programme has been carefully designed to support team members with ambition, curiosity, and a willingness to step outside their comfort zone, regardless of their current skill level.

At its core, SkyNet Elevate Programme 2025 is about unlocking potential. It aims to identify passionate people from all departments and provide them with a tailored mentoring experience and opportunities for self-discovery and leadership development.



MAVERICKS

Do you
have what it
takes to be
a Maverick?



Living The SkyNet Way: Where Our Values Come to Life

Kirsty de Pontes, United Kingdom

At SkyNet, our values are more than words – they're the foundation of who we are and how we work. In a recent company-wide initiative, managers brought teams together to reflect on what it truly means to live *The SkyNet Way*.

These sessions weren't just about discussion – they were about connection. Teams shared real examples of our values in action: stepping up for teammates, delivering outstanding service, finding smarter solutions, and building trust every day.

Our core values – trust, accountability, innovation, care, and collaboration – guided the conversation and reminded us that how we work matters just as much as what we do. The result? A renewed sense of pride, purpose, and alignment across all departments.

To mark the moment, each team member received a SkyNet Values desk pad – a small, daily reminder that we're not just doing a job. We're part of something bigger.

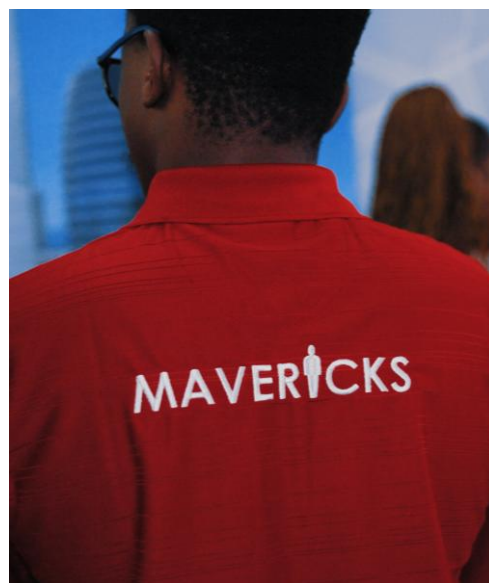
One team.

One direction.

One powerful set of values that unites us.
#WWSWDWD #POWEROFONE

Because at SkyNet, we don't just talk about culture. We live it – every single day!

Getting to Know... Mavericks graduation





**Luke
Lawlor**

From General Worker to Game Changer

I began my journey at SkyNet as a General Worker, then moved into the role of Debriefing Clerk, followed by In-House Supervisor within six months before stepping into the Mavericks programme for a year. Two key lessons this experience has taught me are to always see opportunity in every challenge, and to be a game changer. As my Mavericks journey ends, I'm proud of my growth, but I remain grounded, knowing there is still much to learn. Every day is an opportunity to improve, and I choose to stay curious and open.



**Archibald
Tsheola**

From Agent to Operations Trainee

I began my SkyNet journey as a Customer Service Agent, eager to grow. The Mavericks Programme was a turning point, offering hands-on operational and leadership training. As an Operations Manager trainee, I gained insights into planning, teamwork, and strategy. I've grown into a confident professional with a solid foundation and look forward to the road ahead at SkyNet.



**Relebogile
Rapule**

From Supervisor to Self-Discovery

I began my SkyNet journey in June 2022 as a Vodacom Supervisor in the CSD department. A few months later, I stepped into a new challenge as an Inhouse Supervisor/Customer Service Analyst at Barron and loved every minute of it. Through the Maverick Programme, I've learned the power of teamwork and how diverse strengths drive shared success. Today, I see myself as a completely redefined individual transformed in mindset, approach, and ambition. This journey has been nothing short of life-changing.



**Pinkie
Tseka**

From Customer Service Analyst to Leader in Making

I started my journey at SkyNet in June 2022 as a Vodacom Supervisor before moving into an Inhouse Supervisor/Customer Service Analyst role. The Maverick Programme taught me the true value of teamwork and growth. I've transformed both personally and professionally. This journey has reshaped how I think, work, and lead. I'm no longer the same person who started.



**Nkosana
Mahlangu**

From Driver to Maverick: A Journey of Growth

I started at SkyNet in 2010 as a driver and worked my way up through roles like checker and returns clerk. Now part of the Mavericks 2024 programme, I bring valuable experience and a drive to contribute at a higher level. The programme has given me insight into the challenges other teams face and the company's broader needs. I've grown from someone focused on adapting to someone confident, capable, and ready to support progress across the business.

Getting to Know... Meet our new Mavericks



Gontse Khoele

I joined the Maverick Programme to grow into a well-rounded logistics leader. With a strong foundation in operations and a drive to connect strategy with execution, I'm eager to gain hands-on experience, build lasting networks, and contribute meaningfully to the future of the logistics industry.



Richmond Nwamulana

For me, the Maverick Programme is a stepping stone toward the future I've always envisioned in logistics. I bring a drive for growth, a passion for learning, and a commitment to doing things well. I'm ready to explore new challenges and see how far I can go.



Keagan De Villiers

Coming from the OnDemand unit, I saw the Maverick Programme as a chance to grow. I'm energetic, eager to learn, and ready to sharpen both my leadership and teamwork skills. My goal is to become a go-to person in logistics and make a real impact.



Kalynn Schultz

A friend's story about the Mavericks Programme inspired me to apply. I wanted something new that would challenge me. I'm grateful someone saw my potential. This journey is already opening doors, and I'm committed to becoming the best version of myself through it.



Reece Pringle

For me, becoming a Maverick was about turning passion into purpose. I believe in pushing boundaries and growing through every challenge. This programme is the next step in my journey, and I'm ready to use what I've learned to make a meaningful impact in the business.



Olwethu Mavukela

Being selected straight from school was a blessing. The Mavericks Programme has already helped me grow, face challenges, and build confidence. I'm driven to learn, gain experience, and one day become a senior logistics professional who can guide others and contribute meaningfully to the business.

Getting to Know... Meet our new Mavericks



Kedibone Mashile

I applied for the Mavericks Programme to challenge myself, grow as a leader, and connect with bold thinkers. I hope to become a logistics guru, improve how I approach challenges, and build strong connections that support my growth while helping move SkyNet forward.



Naledi Mathonka

The Mavericks Programme stood out to me as a space to grow, lead, and inspire. I'm here to push limits, gain practical insight, and build a future rooted in impact. This journey is about stepping up, not just for myself, but for those around me too.



Felecia Harmse

The main reason I applied for the Mavericks Programme was to deepen my understanding of the SkyNet business and empower myself within the company. I wanted to gain valuable experience, develop new skills, and position myself for a senior role. I believe I was selected for my experience and education, and I'm excited to grow professionally and contribute to SkyNet's success.



Tristan Quinn

"I applied for the Mavericks Programme because I was drawn to its focus on disruption, innovation, and making an impact in the logistics industry. I believe I was selected for my curiosity, dedication, and drive. I hope to gain valuable knowledge, grow professionally, and contribute meaningfully to SkyNet."

MAVERICKS 2025

News from around the world

SkyNet India Moves Ahead: A New Home, A Bold Future

We're excited to share some big news! SkyNet Express India has officially moved its Head Office to a brand-new location.

This relocation marks more than just a change of address; it's the beginning of a new chapter filled with opportunity, growth, and progress. From this new base, we aim to elevate our service delivery, strengthen our operations, and continue to drive innovation in the courier and logistics space. We're confident that this strategic move will allow us to serve our Customers with even greater speed, care, and consistency.

To celebrate this milestone, we held a traditional pooja ceremony welcoming positive energy and prosperity into our new space. It was a proud and meaningful moment, shared with our dedicated team who made it all possible.

To our Customers, partners, and colleagues thank you for your continued trust and support. We look forward to welcoming you to our new home and reaching new heights together.

New Address:

SkyNet Express India
JMK Tower, NH-8, Mustatil No. 44, Killa No. 5,
Kapashera, New Delhi – 110037



SkyNet Panama Gains Momentum with Regional Expansion Plans

SkyNet Panama is stepping into 2025 with strong momentum, building key partnerships with major global eCommerce players, most notably AliExpress in Panama and Temu in Bolivia. By collaborating closely with our SkyNet Bolivia station and drawing on the advanced tracking capabilities from SkyNet Miami, this initiative is reinforcing operational strength and enhancing synergy across the network.

Although 2024 saw some delays due to elections and government transitions, SkyNet Panama is now actively re-engaging paused projects and pushing forward with a significant goal: establishing a regional hub in Panama to serve Latin America, with a focus on supporting Chinese eCommerce platforms.

With these developments underway, SkyNet Panama is gaining recognition as a reliable regional partner, prepared to handle over 25,000 packages monthly across several countries. Expansion plans are already in motion, aiming to extend services to more than five Central American markets.

This is a confident step toward strengthening our footprint and performance throughout the region, positioning SkyNet Panama as a key player in LATAM logistics for global eCommerce.

News from around the world



SkyNet Signs Strategic Partnership with Servex Global Logistics

SkyNet Worldwide Express is proud to announce a new strategic partnership with Servex Global Logistics a significant step toward enhancing our global logistics capabilities.

The official signing took place on 23 January 2025 at the SkyNet Dubai office, with Mr. Mohamed Elwan, CEO of Servex Group, and Mr. Ahmed Nabih, Regional Director of SkyNet Worldwide Express UAE, formalizing the agreement.

This collaboration brings together the expertise, resources, and international reach of both organizations. By aligning their strengths, SkyNet and Servex aim to:

- Expand and integrate logistics networks across key global markets
- Improve cost-efficiency and delivery capabilities
- Unlock new growth opportunities for Customers and partners

The partnership reinforces a shared commitment to innovation, Customer focus, and operational excellence. It marks the beginning of a new chapter in delivering seamless, reliable, and cost-effective logistics solutions worldwide.

As the partnership unfolds, we look forward to sharing new developments that will further support global trade and strengthen SkyNet's international presence.

SkyNet India Launches Direct Lanes to Qatar, Kuwait, and Oman

SkyNet Worldwide Express India is proud to announce the launch of new direct lanes to **Qatar, Kuwait, and Oman**, a strategic move to strengthen connectivity and enhance delivery speed across the Middle East.

These new routes offer businesses operating between India and the Gulf region faster transit times, improved logistics efficiency, and dependable service. With growing demand in these dynamic markets, the direct lanes provide a competitive edge by simplifying trade and improving turnaround times.

This expansion reflects our commitment to supporting cross-border commerce with seamless operations, helping businesses tap into new opportunities in Qatar, Kuwait, and Oman.

Stay connected as we continue to grow our global footprint and create smarter, more connected delivery solutions.



Competition Time



CONGRATULATIONS

to the Dream Home Lucky Draw Winners

Ragmah Paulse

Staci Arendse

Wendy Dearham

Luigi van Wyk

Clive Lang



CONGRATULATIONS

Big Mouth Edition 8
Competition Winners

Fact Moyo

Jabulani Khumalo

Marian Venter

Pamla Rambaran

Thembi Mahlangu

Grace Sono

Raphahlelo Tshwarelo

Competition Time

COMPETITION



Enjoyed the content?

Answer the following easy questions correctly and stand a chance to win 1 of the 10 prizes up for grabs.

Scan the QR code to enter.
Competition closing date is 15 July 2025.

1. Which tool did SkyNet launch to simplify quotes?
2. What is the name of SkyNet's green staff initiative in the UK?
3. Which team took on the Krom River Trail for a team-building hike?
4. Which internal campaign in the UK rewards innovation and smart improvements?
5. Which event recognised the development and graduation of future leaders?
6. Which charity does SkyNet UK support through its Harvest Donation Drive?
7. Which region is strengthening SkyNet's global trade link with China?
8. Which SkyNet brand ambassador recently defended his WBC title?
9. Which marathon did Sabelo Khambule complete?
10. Which SkyNet branch was rebranded from Deltec International?



**Click here or
Scan the QR
Code to
enter**



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Send details and photos to
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